

STEP

9

Getting Off The Bus

Before the bus approaches your destination, ring the bell by simply pulling the cord above the window, or by pressing the rubber strip beside the window. Drivers typically announce all major stops. While you are still seated, be sure to gather all of your belongings. Wait for the bus to come to a complete stop and exit the bus from the rear door. Remember that surrounding traffic is not required to stop like it is for public school buses, so look before crossing the street.

STEP

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Serving Everyone

We're Your Busline. And, as such, we're here to serve you. If you have comments, complaints and/or suggestions, whether good or bad, we welcome your feedback via phone, 961-1185, email: blacksburg.transit@btransit.org, or www.btransit.org. Blacksburg Transit services programs and employment opportunities are available without regard to race, color, sex, age, religion, national origin, political affiliation, or disability.



we're your busline

2800 Commerce Street
Blacksburg, VA 24060

Ph: 540-961-1185 fax: 540-951-3142
Email: blacksburg.transit@btransit.org
www.btransit.org



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easy does it.

Riding the bus is easy. Real easy.



Here's your step-by-step guide to ride Blacksburg Transit.

STEP

1

Introducing Blacksburg Transit

Whether you're a first time rider, a loyal patron or even a veteran, Blacksburg Transit welcomes you and wants to make riding the bus an easy and enjoyable experience. As one of *Metro Magazine's* top 10 transit systems in North America, Blacksburg Transit remains dedicated to providing you with fast, easy, professional and inexpensive transportation all over the town of Blacksburg, across the Virginia Tech campus, and into key spots throughout Christiansburg.

STEP

2

Getting Started

We'll help you get from your starting point to your destination and back, letting you know the exact times and routes the bus runs, as well as where you need to catch the bus. Simply call a member of our staff, 961-1185, or visit us on-line at www.btransit.org.

Blacksburg Transit provides comprehensive accessibility for all riders. Half of the fixed-route bus fleet is now fully accessible and equipped with low floor entrances, no steps and a wheelchair ramps. Riders who are challenged and unable to use the fixed-route bus service may take advantage of BT's Paratransit Service. For more information, call 961-1803, TDD 951-3635, visit www.btransit.org on the internet, or e-mail blacksburgtransit@btransit.org.

STEP

3

Reading The Schedule

Bus schedules provide specific information including the route name, major stops along the route, and easy-to-read, color-coded

start and stop times, which varies with weekday and weekend service. Schedules are free and available on any bus, can be picked up from the Municipal Building at 300 South Main Street or other various locations throughout the town and by phone, 961-1185.

Blacksburg Transit does not provide service: New Year's Day, Memorial Day, Independence Day, Thanksgiving Day and Christmas Day.

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Riding The Bus

Be sure to get to the bus stop a few minutes early because schedule times may vary slightly due to dynamic weather and traffic conditions. Be sure to wait at the designated bus stop sign. Before getting on the bus, take a look at the lit display sign over the front windshield or the sign in the lower left-hand corner of the windshield to confirm the bus route and final destination. If in doubt, ask the driver.

STEP

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Paying For Your Trip

Riding the bus is inexpensive. Cost for adults is 50 cents per trip or \$8 for a monthly pass; children ages 3 to 17 are charged 25 cents per trip or \$4 for a monthly pass; children under 3 are fare free; people age 65 or older are 25 cents per trip or \$4 for a monthly pass. Virginia Tech students, faculty and staff are free with student

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Loading The Bus

As you get on the bus at the front door, you will need to drop your money into the farebox next to the driver. If you have any questions about your fare and/or destination, ask the driver BEFORE depositing your money. You will need to have the EXACT FARE -- which would include any transfers -- in either coins or dollar bills because the farebox does not make change and the drivers do not have change.

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Selecting A Seat

Seats at the front of the bus are reserved for the elderly or riders with disabilities, so Blacksburg Transit asks that you respect this policy. If a seat is not available and you have to stand, maintain a firm and secure grip on the handrails in case the bus must come to a sudden or unexpected stop.

STEP

8

Transferring Buses

To reach your ultimate destination, you might need to transfer from one bus to another. Transfers may be obtained from the driver upon paying your bus fare, are valid for one hour, and will be honored on any route except the one from which it was issued.

